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#### **Online Purchase System**

Product cannot be replaced or refunded. Image that posted in [www.Nyok Lan Garments.net](http://www.Nyok Lan Garments.net) might vary from the actual product colour and just for customer review purpose only.

#### **Payment**

You can make a full payment to us when you make an order by using the payment methods that indicated in the website. Personal information that collected only use for payment method only and will not disclosed to any third parties.

#### **Delivery**

Delivery from Nyok Lan Garments will take 5 working days. Nyok Lan Garments will make a final decision on the address for the delivery.

#### **Product Warranty**

Products from Nyok Lan Garments are not entitled for warranty claim.

#### **Customer Complaint**

You can always raise your complaint to us via email us or contact us via using the information that indicated in the website.

If there is any issue which not able to settle between consumer and Nyok Lan Garments, you are advised to contact Kementerian Perdagangan Dalam Negeri, Koperasi.

Nyok Lan Garments will not responsible with the charges/fees that incurred from KPDNKK. To know more, please log on to the following URL: <http://ttpm.kpdnkk.gov.my/portal/index.php/my>

#### **General Information**

You can write to us: Lot 7127, Jalan Pasar Sambungan, 36000 Teluk Intan, Perak.

Tel: 05 622 2288

Fax: 05 622 1511

Website: [www.nyoklan.com.my](http://www.nyoklan.com.my)

Email: [nyoklan@nyoklan.com.my](mailto:nyoklan@nyoklan.com.my)

## **Online Privacy Policy**

**Dear Nyok Lan Garments Customer,**

To enable us to provide you with our various products and/or services, we ask you to provide us with your personal information such as your name, address, and telephone number. We may also keep records relating to your access to our web server. For that purpose, cookies may be sent by our server to your system and may be collected by our company due to your access to our server by using your system.

Your information and records described above (hereinafter referred to as the "Information") will be stored and maintained in our database only for a necessary period of time and will be kept in confidence by us.

We intend to use the Personal Information to:

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3. Identify individual customer in order for us to tailor our site and services offering to customer;
4. Provide customer with latest product/services information and promotion updates; and
5. Ask customer's opinion regarding our products and/or services.

For the purposes described above, our company may share the Information with other departments in our company and/or any associated company in the Nyok Lan Garments Group. The Information may be shared with third parties for the purpose of any other contract between you and our company. In such case, our company will endeavor to ensure that the recipients do not use the Information other than for the limited purpose determined by our company within the scope of your consent, and will endeavor to ensure that they secure the Information from unauthorized use. The Information may only be disclosed to other third parties in exceptional cases required by laws or regulatory authorities.

Please note that you are given options with respect to whether you agree to the foregoing collection, storage, use and disclosure of the Information by our company, by choosing whether to submit the Information or not. If you submit the Information to our company, this shall be deemed as your consent and agreement to these policies regarding the collection, storage, use and disclosure of the Information by our company. Although it is not obligatory for you to provide the Information to our company, failure to do so may result in our company being unable to provide certain services to you.

If you would like to inspect, correct, update or delete the Information stored in our database, or if you would like to stop receiving further marketing materials from us, or if you have any question or comment about our privacy policies, please do not hesitate to email us.

Please be advised that our company is not responsible for collection, disclosure and/or use of your personal information provided by you to any third party's web site which is linked to or from our web site. Your access to such linked site, and your providing personal information to such linked web site, are entirely at your own risk.

This declaration is valid for customers in Malaysia.

**Nyok Lan Garments Sdn. Bhd.**